

# **YOU'RE COVERED**

Prevent downtime with the Hitachi Protect  
3-year standard warranty



# **BUILT INTO YOUR PURCHASE:**

the warranty that keeps you running

## **Productivity is assured with Hitachi Protect**

Like many businesses, you rely on essential equipment to run operations efficiently and with predictable costs. To ensure your analysis equipment always performs at its best, our Hitachi Protect 3-year warranty is built into your purchase as standard. It's our promise that your business will remain efficient and productive – with less risk of downtime or unplanned costs.

## **Feel confident with our equipment**

Thousands of businesses unlock the power of analysis with Hitachi High-Tech. We've been providing robust high-performance laboratory-based and in-field analyzers for over 40 years, so you can be confident you're making the right equipment choice for your business.

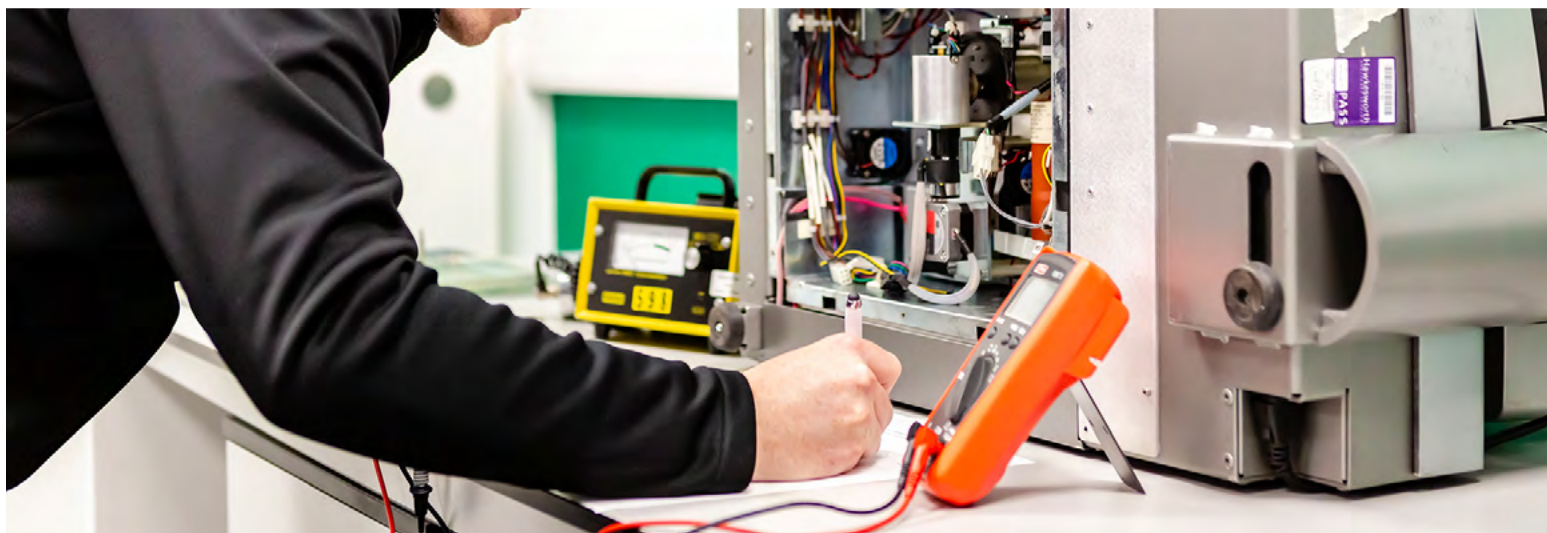
Hitachi Protect offers you a high level of warranty coverage as standard. To benefit, you simply need to register your new product, and follow the maintenance schedule as you would with other equipment.

## **Maintain peak performance, at no extra cost**

The Hitachi Protect warranty includes three years equipment maintenance. Our expert care is provided free, in contrast to extended warranties, which typically cost you extra. This means you can maintain the exceptional performance of your Hitachi High-Tech equipment (with authorized parts and our certification of performance); prevent downtime; ensure long-term analytical quality; and meet regulatory compliance requirements. Our recommended maintenance intervals are typically one year (or less if you have very high usage levels). We provide fast response to your maintenance needs, and you can pre-schedule your maintenance for complete peace of mind.

## **You're covered, automatically**

We know how important analysis equipment is to your business. That's why our customers automatically qualify for equipment support for three years\*. This comprehensive warranty covers you in the event of a problem with your equipment, giving you the assurance of our expert care and speedy replacement of parts.





## CONFIDENCE FROM DAY ONE



### 3-YEAR WARRANTY

Automatically included with your purchase

### 3 YEARS MAINTENANCE

Provided free of charge with our expert care



### BUSINESS CONTINUITY

Run your operation with complete confidence



## PROTECT AGAINST THESE UNPLANNED COSTS



PRODUCTIVITY LOSS

DOWNTIME COSTS



MAINTENANCE CHARGES

REPAIR COSTS



REPLACEMENT PARTS

CALIBRATION COSTS



SOFTWARE UPDATES



# EXPERIENCE A WORLD

## of Hitachi High-Tech services

With the Hitachi Protect 3-year warranty, your business is safeguarded against dips in productivity, performance, and profitability. We work as your partner: helping you to keep costs low and ensure the best performance. And with our all-inclusive warranty – plus optional Hitachi services – your high-tech analysis equipment can be fully covered for many, many years of reliable use.



### Included with Hitachi Protect

#### Repairs

- On-site repairs
- Extensive network of global calibration and repair centers
- Rapid response gets your equipment operational again

#### Recertification

- Recertification and recalibration to the highest industry standards
- On-site and in our calibration centers
- Assurance that your analyzers deliver optimum performance for longer

#### Remote support

- Technical support by experts included in your warranty
- Instant troubleshooting by phone, email, or remote access (depending on region of purchase)
- Continuously expanding remote support services

#### Authorized spare parts

- Regular supplies of genuine Hitachi consumables and accessories
- Ensures consumables and accessories work in perfect harmony with your analyzer

### FIND OUT MORE

If you have a question about our built-in 3-year warranty – or how our solutions will keep your business running – please contact a member of our team today.

#### Warranty Terms and Conditions:

\*This extended warranty package applies only to Hitachi High-Tech Analytical Science Ltd products. For full details of the Hitachi Protect 3-year warranty, please visit:

[hha.hitachi-hightech.com/hitachi-protect](http://hha.hitachi-hightech.com/hitachi-protect)

### Services as an option

#### Customized training

- Reduces the need for staff supervision
- Online or in-person
- Establishes uniform procedures, prevents downtime and increases productivity
- Simply contact us to discuss your requirements

#### Warranty extension

- Purchase additional years of Hitachi Protect coverage when your 3-year warranty ends
- Receive the same services and warranty benefits that keep your business running smoothly

#### Rental equipment

- High quality temporary equipment provided when your instrument has been sent for repair (subject to availability)
- Continue your operations without stress or downtime

#### Consumables and accessories

- Regular supplies of genuine Hitachi consumables and accessories
- Ensures consumables and accessories work in perfect harmony with your analyzer

#### Upgrades

- Upgrade analyzers to the latest hardware and operating systems
- Future proofs your equipment economically, for years to come

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